

Why do I have to know and understand how my water meter works?

Knowing and understanding how your water meter works can save you money and headaches.

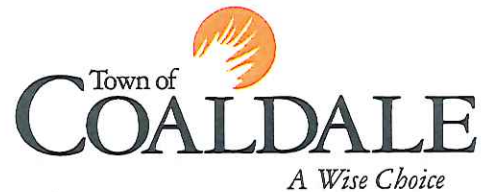
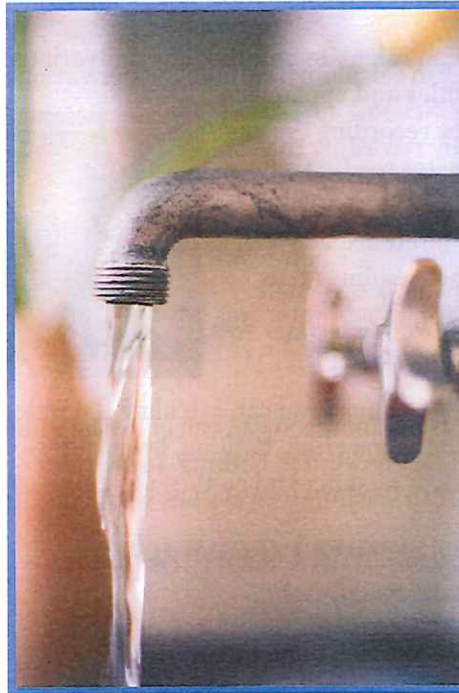
By learning how to read your water meter, you can monitor your water consumption and discover leaks that may be costing you money and wasting a precious resource.

This brochure will give you some important information on how to read your water meter, how to discover if you have leaks and will explain how to calculate your water use.

BEING INFORMED HELPS YOU TO KNOW WHEN THERE IS A PROBLEM...

BE WISE WITH ONE OF OUR MOST PRECIOUS RESOURCES...

OUR WATER.

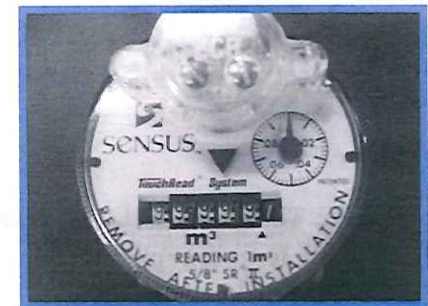


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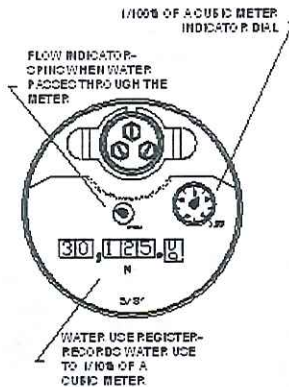
Water Meter Information Brochure



How do I read my water meter?

Your water meter reads in litres and you are charged for every 1,000 litre or cubic metre you consume.

The digits show the number of litres/m³ used. Your meter may have two small dials or triangles, the first will indicate that water is going through the meter indicating the litres/m³. The second indicator shows the fraction of litres used. The example below shows a standard meter and its reading.



For example: The meter reading is 30125 litres which is 30.125 cubic metres.

How do I calculate my water use?

You can calculate how much water various activities and appliances use by recording the water meter reading before and after the activity. The difference between the two readings tells you how much water was used.



In this manner, you can calculate the water used for showering, bathing, lawn watering, dish washing and clothes washing.

Why should I monitor my water use?

It's a good idea to monitor your water use by recording your water meter readings each week. If your consumption rises for no apparent reason, you may have a water leak in your home.

Making sure your plumbing is watertight is good housekeeping, being environmentally responsible and saves you money on your monthly utility bills.

How do I know if I have leaky plumbing?

To discover whether you are losing water or not, try the following experiment the next time you leave your home for several hours or more:



1. Prior to leaving, turn off all your water fixtures, including humidifiers, air conditioners and ice makers.
2. Record the meter reading.
3. Read the meter when you return home.

If the meter has not changed, your household plumbing is watertight.

If the meter reading does change, you probably have at least one leaky faucet, toilet or pipe.

If you are unable to determine where the leak is coming from or if you need assistance, you will need to call a plumber who is qualified to find the problem and rectify it. This is the responsibility of the homeowner.

The responsibility is yours to monitor your own water use and check for leaks on your property.